

Homeless Services

English



For Immediate Assistance Call Emergency Bed Hotline at 1.800.7.SHELTER (1.800.7.743.5837)
(Spanish/English)

HOUSING FOR FAMILIES WITH CHILDREN

Casa de Clara 297.8330
Call for location
Temporary shelter for women and women with children.

InnVision/Commercial Street Inn 271.1630
260 Commercial Street
8:30-4:30 Mon-Sun
Shared housing for women and women with children (boys under 12 years) - 30 days free, 60 day maximum, monthly bus passes.

Family Supportive Housing San José Family Shelter 926.8885
1590 Las Plumas Avenue
Call at 10 Mon-Fri for room availability
Shelter, comprehensive day services, monthly bus passes. Parents over 18 and boys up to 17 years. Program fee. 90 day limit. Child care, Head Start and on-site tutoring.

St. Joseph Cathedral Office of Social Ministry 283.8119
80 South Market Street
9:30-12 Tues and 1:30-5 Mon-Fri
Free transitional program for clean, sober, single working women with children and men. Must be working steadily during the day. Day bus passes available. Call first.

Catholic Charities Housing Search and Stabilization 468.0100 325.5277
2625 Zanker Road, Suite 201
8-5 Mon-Fri
Call for application procedures and appointment times
Matching program for single parents with children under 12 years.
Housing search for below market rate apartments and affordable housing.

City Team-Heritage Home 294.1238
Emergency shelter for homeless or abandoned pregnant women 18 and over during their last trimester of pregnancy. Call intake coordinator.

DOMESTIC VIOLENCE, FAMILY & CHILDREN ISSUES

Asian Americans for Community Involvement (AACI) 975.2730
2400 Moorpark Avenue, Suite 300
8:30-5:30 Mon-Fri
Call for assessment and appointment
Multi-lingual services to clients in Santa Clara County; programs for adults, seniors and children. Additional referrals are available.

Next Door (main) 501.7550 24 hour hotline 279.2962
234 East Gish Road, Suite 200
9-8 Mon-Thurs and 9-5 Fri
Provide confidential shelter, advocacy, teen and children's programs, counseling for women and children (including boys up to 18). Battered women accepted 24 hours a day.

Next Door Teen Battered Program 501.7550
Domestic Violence Intervention Program
234 East Gish Road, Suite 200
9-8 Mon-Thurs and 9-5 Fri
For teenage youth exposed to domestic violence and/or at risk of developing abusive relationships.

Family Violence Center 277.3700
125 East Gish Road
8-5 Mon-Fri
Staffed by San José Police Department; investigation of child and elder abuse cases, stalking, and domestic violence cases.

Community Solutions 842.7138
6980 Chestnut Street, Gilroy
9-5 Mon-Fri
Provides comprehensive spectrum of prevention, intervention, treatment, residential and housing services to the communities of South Santa Clara County, South San José and San Benito County.

Community Solutions 779.2113
24-Hour Domestic Violence Rape Crisis Line 1.877.363.7238

Community Crisis/Domestic Violence 683.4118

16264 Church Street, Suite 103, Morgan Hill

9-5 Mon-Fri

Provides comprehensive spectrum of prevention, intervention, treatment, residential and housing services to the communities of South Santa Clara County, South San José and San Benito County.

DROP-IN DAY TIME SERVICE CENTERS

InnVision Cecil White Center 271.5160
350 North Montgomery Street
8-7 Mon-Sun
Food, showers, mail, case management and computer lab.

One-Stop Homeless Prevention Center Georgia Travis Center InnVision 510-7150
297 Commercial Street
8:30-4:30 Mon-Fri
Wrap-around program targeted to homeless and at-risk adults and families. Housing assistance, search and placement, SSI/SSDI benefits advocacy, food stamps applications, employment services, medical services, clothing, workshops, computer lab, and referrals.

One-Stop Homeless Prevention Center Boccardo Reception Center EHC LifeBuilders 510-7528
2011 Little Orchard Street
8:30-4:30 Mon, Tues, Thurs, Fri, and 8:30 - 1 Wed
Wrap-around services program targeted to chronically homeless adults. Housing assistance, SSI/SSDI benefits advocacy, food stamps applications, employment services, veterans services, delete expungement outreach court, workshops, computer lab, and referrals.

HOUSING FOR SINGLE MEN AND WOMEN

City Team Ministries 288.2153
1174 Old Bayshore Highway
24 Hours
Overnight emergency shelter, drug and alcohol programs, showers, food, and bus passes.

EHC LifeBuilders Boccardo Reception Center 294.2100
2011 Little Orchard Street
8-5 Mon-Fri
Emergency shelter, transitional housing, or shared apartment living, food, medical services, case management and monthly bus passes.

InnVision/Montgomery Street Inn 271.5160
358 North Montgomery Street
5-8 Mon-Sun
Emergency shelter - 30 days free, 60 day maximum and monthly bus passes. Day services are also available at this location.

InnVision/Julian Street Inn 271.0820
546 West Julian Street
9:30-4 Mon-Sun
Shelter and comprehensive day services for mentally ill men and women.

Salvation Army Hospitality House 282.1175
405 North Fourth Street
Line-up begins 1:30, in-take is at 3:30, first come first served
Lunch - 12:15 and dinner - 5:15 Mon-Sat
Emergency shelter, (7 free nights annually), monthly bus passes and working-man's program for residents only.

St. Joseph Cathedral Office of Social Ministry 283.8119
80 South Market Street
9:30-12 and 1:30-5 Mon-Fri
Free transitional program for clean and sober single working women with children and men. Must be working steadily during the day. Call to be screened. Information and referrals, telephone, mail box, job search program, bus passes, transitional housing and food bags.

RENTAL AND OTHER ASSISTANCE

Alum Rock Counseling Center 294.0500
Mobile Crisis Intervention Hotline 24/7 294.0579
1245 East Santa Clara Street
9-8 Mon-Thurs and 9-5 Fri
24-hour youth and family crisis intervention program, adult and family counseling services, mentoring, school based counseling and after school programming that is geared to teach youth how to make healthy choices.

The Health Trust AIDS Services 961.9850 800.325.1890
1701 A South Bascom Avenue, Campbell
Provides housing placement, rental subsidies, case management, referral services, emergency financial assistance, transportation, and food for people with HIV/AIDS in Santa Clara County.

Housing Authority of Santa Clara County 275.8770
505 West Julian Street
8-5 Mon-Fri
Provides rental subsidies and develops affordable housing for low-income families, seniors and persons with disabilities living in Santa Clara County.

Mountain View Community Services 650.968.0836
204 Stierlin Road, Mountain View
9-12 and 1:30-4 Mon-Fri
Emergency food. Serves zip codes 94022, 24, 35, 40-41, 43.

San Jose Furniture Bank 919.345.8516
190 Martha Street
By appointment only
Assists with donated, gently used furniture.

EHC LifeBuilders Housing Services Partnership One-Stop Homeless Prevention Center 510.7526
2011 Little Orchard Street
8:30-4:30 Mon-Fri
Provides direct and indirect assistance to the chronically homeless and those at risk of homelessness, with rental assistance, securing housing, transportation and referral services.

EHC LifeBuilders Housing Services Partnership One-Stop Homeless Prevention Center 510.7124
297 Commercial Street
8:30-4:30 Mon-Fri
Provides direct and indirect assistance to homeless families and those at risk of homelessness, with rental assistance, securing housing, transportation and referral services.

MACSA Services 928.1122
130 North Jackson Avenue
8:30-12 and 1:30-5:30 Mon-Fri
Providing senior family housing, education and youth services.

Public Health Department 792.5040
General Information Referral Line 885.3980
976 Lenzen Avenue
8-5 Mon-Fri
Case management and other services provided; many program areas available through home visits and community intervention.

Rental, Rights & Referral Program 975.4480
200 East Santa Clara Street - City of San José - Housing Department
Provides mediation and arbitration services to tenants and landlords.

San Jose Unified School District Healthy Start Family Resource Center 535.6464 or 535.6798
1149 East Julian Street, Building G
8-4:30 Mon-Fri
Insurance enrollment and renewal assistance for Medi-Cal, Healthy Families, HealthyKids, and Kaiser Child Health Plan, Medical clinic for children 0-18 years, (accepts Medi-Cal, Healthy Families, & HealthyKids insurance - sliding scale), Monthly Food Program. School Activities: nutrition & health education, school enrollment process, nutrition food program, school transportation. Provides children's school supplies, backpacks, elementary school uniforms, subject to availability.

Santa Clara Unified School District 423.3550
1840 Benton Street, Santa Clara
School enrollment process, free nutrition, District Food Program, school transportation. Provides school supplies, backpacks, elementary school uniforms (if available).

County of Santa Clara 271.5500
Social Service Agency Assistance Application Center
1919 Senter Road
8-5 Mon-Fri
Assistance for homeless families with temporary assistance for needy families (TANF), Medi-Cal and food stamps.

County of Santa Clara 793.8900
General Assistance
1888 Senter Road
7-5 Mon-Fri
Financial assistance for single men and women upon qualification. Rent and move-in assistance for Supplemental Security Income (SSI) recipients.

Sacred Heart Community Services 278.2160
1381 South First Street
9-4 Mon-Fri and 9-6 Tuesday
Job development and placement, clothes, rental assistance, homeless bag lunches. (Food boxes for residents of zip codes 95110, 95117, 95125-6, 95128, 95134.) Computer and English classes.

Salvation Army 282.1165
359 North Fourth Street
9-12 and 1-4 Mon-Fri
Information and referrals, clothes, senior meals, rental and move-in assistance, bus tokens, food. 1-3 pm Tuesday-Thursday (brown bag). Meals for seniors only 9-1 Mon-Fri. Family services 9:30-12 and 1:30-3 Mon-Thurs. 9:30-12 Friday. PG&E assistance for residents in zip codes 95013, 95035, 95119, 95120, 95121 - 95123, 95126, 128, 95131-139, 141, 192, 193. Food services for residents in zip codes: 95013, 035, 050, 95051-95054, 95111, 112, 95119- 95123, 126, 128, 131, 132, 95134 95139, 141, 192, 193. Rental deposit zip codes: 95013, 035, 95119 95123, 126, 128, 95131-95139, 141, 192, 193.

Silicon Valley Independent Living Center 894.9041
2306 Zanker Road
9-5 Mon-Fri
Provides benefits information & referrals, counseling, housing referrals and placement, independent living skills, individual and systems advocacy, personal assistant services, specialized services, therapeutic recreation and vocational services for developmentally disabled.

American Red Cross 577.1000
2731 North First Street
8:30-5 Mon-Fri
Information and referral services (no rental assistance).

West Valley Community Services 255.8033
10104 Vista Drive, Cupertino
8-5 Mon, Tues, Wed Fri, and 8-8 Thurs. Closed daily from 12-1
Counseling, rental and utility assistance. Food pantry 10-11:15 am & 1-4:15 pm.

Housing Choices Coalition 284.0990
30 Las Colinas Lane
9-5 Mon-Fri
Provides quality living options for people with developmental disabilities, rental, home ownership, cooperative and/or shared housing.

Senior Housing Solutions 416.0271
512 Valley Way, Milpitas
8-4:30 Mon-Fri; Call for appointment
Shared housing for seniors.

Sunnyvale Community Services 738.4321
725 Kifer Road, Sunnyvale
9-11:30 and 1-4:30 Mon-Fri
Assistance with utilities, rent deposits, and move-in costs. Spanish, English, Chinese and Vietnamese spoken. Serves residents in zip codes 94086-89.

St. Joseph's Family Center 842.6662
7950 Church Street, Suite A, Gilroy
9-4 Mon-Fri (closed daily 12-1)
Food service in San Martin and Gilroy areas and rental assistance.

MENTAL HEALTH AND RECOVERY PROGRAMS

Adult Protective Services 975.4900
333 West Julian Street
24 hours, 7 days a week
or 1.800.414.2002
Provides assistance to adults over 65 years who are functionally impaired.

County of Santa Clara Alcohol & Drug 792.5670
333 West Julian Street
8-5 Mon-Fri
Provides assessment, detoxification, outpatient, residential, transitional housing, ancillary and prevention services to adults (at least 18 years) at sites located throughout Santa Clara County.

Momentum for Mental Health 800.704.0900
Mental Health Services. Call for intake.

Downtown Mental Health Center 800.704.0900
8-5 Mon-Fri
Mental health services. Call for appointment, no walk-ins.

Mental Health Advocacy Project 294.9730
111 West Saint John Street, Suite 315
9-12 and 1-5 Mon-Fri (except holidays)
Provides legal assistance, counseling, representation, information, referrals and mediation to persons identified as mentally or developmentally disabled.

National Alliance for the Mentally Ill (NAMI) 583.0001
307 Orchard City Drive, Suite 205, Campbell, CA 95008
10-2 Mon-Fri
Education and community-based self-help services for individuals and their families with psychiatric disabilities.

Pathway Society, Inc. 244.1834
11659 Scott Boulevard, Suite 31, Santa Clara
9-5 Mon-Fri
Information and referrals to drug and alcohol treatment programs.

Gateway (DADS) 24 hour hotline 1.800.488.9919
Information and referrals to drug and alcohol treatment programs.
Assesses individuals for treatment in Santa Clara County.

Gardner Healthcare for the Homeless 283.8140
80 South Market Street
Free medical, case management, substance abuse counseling/referral and health education.

Valley Medical Call Center 885.3321
Homeless Program 885.5000
Appts.-1.888.334.1000
Crisis outreach, referral and education center provides walk-in crisis intervention, screening and referrals to community mental health resources.

YWCA Rape Crisis Center 295.4011
24-Hour Crisis Hotline 287.3000
375 South Third Street
9-5 Mon-Fri
Information, accompaniment to the hospital, advocacy services, referrals, certified staff and volunteers are available. All calls are confidential.

VETERANS SERVICES

County of Santa Clara Veterans Services Office 553.6000
68 North Winchester Boulevard, Santa Clara
8-12 and 1-4 Mon-Fri
Provides veterans and their dependents with assistance in filling claims for disability compensation, pension, burial benefits and requests for copies of discharges from National Personnel Records. Refer veterans to other sources for VA medical and housing assistance.

EHC LifeBuilders Veterans Services 539-2183
2011 Little Orchard Street, Boccardo Reception Center
8-5 Mon-Fri
Money management, communication and resolution workshops, job placement training and referrals to employment agencies.

Goodwill Industries of Silicon Valley 869.9225
Homeless Veterans Reintegration Program
1080 North 7th Street
9-5 Mon-Fri
Employment, housing, food, clothing, bus passes and counseling.

Veterans Emergency Housing Facility 650.324.3642
795 Willow Avenue, Building 323-B, Menlo Park
24 hours
Short term housing for veterans entering recovery program for substance abuse.

Vet Center 993.0729
278 North Second Street
8-4:30 Mon-Fri
Psychotherapy, group, military, sexual trauma and bereavement counseling.

LEGAL REFERRALS

Bay Area Legal Aid 283.3700
Legal Advice 850.7066
2 West Santa Clara Street, 8th floor
9-5 Mon-Fri
Legal counseling on benefits, tenant rights and evictions.

Legal Aid Society of Santa Clara County 283.1535
480 North First Street (Housing Counseling Program) 283.1540
9:30-12 and 1:30-4 Mon-Fri
Spanish and English eviction clinics and help with other housing related issues.

Pro Bono Project of Silicon Valley 998.5298
480 North First Street, Suite 219
Legal assistance in Spanish and English.

FOOD AND MEALS

Meals Served
Martha's Kitchen - 311 Willow Street 293.6111
Hot meals served 4-5 Tues and Wed

Loaves & Fishes - InnVision's Montgomery Street Inn 934.4990
358 North Montgomery Street
Hot meals served at 4:30 Mon, Tues, Thurs.

Loaves & Fishes - St. Maria Goretti - 2980 Senter Road 934.4990
Hot meals served 4-5:30 Wed and Fri., Saturday at 4:30.
Grocery Bag Program 11-12, third Wednesday of every month.

City Team Mission - 580 Charles Street 288.2185
Hot meals served 6-7 and 5-6 Mon-Fri, 8-9 and 5-6 Sat and Sun.

Second Harvest Food Bank 266.8866
750 Curtner Avenue
8-5 Mon-Fri
Distribution of food to agencies and sites. Food to individuals in exchange for work.

YOUTH SERVICES

Bill Wilson Center Crisis Line (24 hours) 850.6140
3490 The Alameda, Santa Clara
Runaway house and homeless youth shelter. Shelter program for youth ages 11 - 17 years, other counseling available for all ages.

Eastfield Ming Quong 379.3796
After Hours Crisis Line-379.9085 or 1.877.41.CRISIS
251 Llewellyn Avenue, Campbell
8:30-5 Mon-Fri
Provides intake and referrals, phone screening for families and children up to the age of 17 years. Offers information about other community resources and information about access services to public mental health.

EHC LifeBuilders (24 hour hotline) 298.2660
Sobrato House May call collect
Drop-in services for ages 11-21 years.
2 pm-8 Mon-Fri. 4-8 Sat and Sun
Overnight shelter for ages 11-17 years. Info and referral services for homeless or runaway youth.

Rebekah Children's Services 846.2100
290 IOOF Avenue, Gilroy
8:30-5 Mon-Fri
Provides residential treatment, wraparound services, family linkage, foster care and adoption, educational services, risk prevention, client & health center.

San José Conservation Corp. 283.7171
2650-A Senter Road
7:30-4:30 Mon-Fri
The program serves youths 18 - 27 years, who desire job training and completion of their high school diploma or G.E.D.

Unity Care 971.9822
237 Race Street
8-5 Mon-Fri
Provides residential treatment, wraparound and mental health services, independent living skills training, employment assistance and transitional housing to youth ages 11-24 years.

JOB SERVICES

Ascent Employment 257.8302
490 Mitty Way
9-4 Mon-Thurs
A no-fee, community job resource center with special emphasis on individuals coming from other assistance and referral programs.

Day Worker Center of Mountain View 650.903.4102
748 Mercy Street, Mountain View
7-2 Mon-Sat
Provides job training, job matching, English As a Second Language (ESL) classes, medical services and legal assistance to day laborers.

Center for Training and Careers 251-3165
1600 Las Plumas Avenue
8-5 Mon-Fri
Provides job training and employment services.

Sobrato CET Center 287.7924
701 Vine Street
8-5 Mon-Fri
Provides job training to farm workers, high school dropouts, welfare mothers and immigrants.

work2future One Stop 794.1100
1290 Parkmoor Avenue
8-5 Mon, Wed, Fri. 8-7:30 Tues, Thurs
Career center providing employment services, workshops and job training resources.

work2future South County One Stop 846.1480
7800 Arroyo Circle, Suite A, Gilroy
8-5 Mon-Fri
Career center providing employment services, workshops and job training resources.

NOVA Administrative Offices 730.7232
505 West Olive Avenue, Suite 600, Sunnyvale
8-5 Mon-Fri
Provides one-stop centers for job seekers, job workshops, pre-layoff assistance and outplacement services.

NOVA CONNECT Business Service Center 730-7830
505 West Olive Avenue, Suite 550, Sunnyvale
8-5 Mon-Fri
Provides one-stop centers for job seekers, job workshops, pre-layoff assistance and outplacement services.

NOVA CONNECT Job Seekers Center 774-2365
420 South Pastoria Avenue, Sunnyvale
8-5 Mon-Fri
Provides one-stop centers for job seekers, job workshops, pre-layoff assistance and outplacement services.

VTA SERVICES

VTA Customer Service Call Center 321.2300
From 650 area code and South Santa Clara County toll area
800.894.9908

Recorded route and schedule information
24 hours a day - English, Spanish and Vietnamese

Information Service Representative
6-7 Mon-Fri, 7:30-4 Saturday

Hearing Impaired TDD only
VTA Website
321.2330
www.vta.org

VTA Downtown Customer Service Center
2 North First Street
9-6 Mon-Fri. Closed weekends and most holidays

VTA River Oaks Administrative Offices
3331 North First Street
8-4:30 Mon-Fri. Closed weekends and holidays

Dial 511 from any phone for free
511 is a free phone number that consolidates Bay Area transportation information into a one-stop resource. 511 provides up-to-the-minute information on schedule, route and fare information for the Bay Area's public transportation services. Available 24 hours a day, 7 days a week.

2-1-1

Dial 2-1-1 for a FREE, Non-emergency telephone service to be connected to community services.
2-1-1 operates 24 hours, 7 days a week in English, Spanish, Vietnamese and 140 other languages
Community Services include: Basic Needs, Child and Elder Care, Counseling, Employment Assistance, Health Services, Immigration Assistance, Volunteering and Donating.

Additional agencies & referrals available online at
www.helpscc.org and **www.housingscc.org**.

To request an accommodation, alternative language or format, for City sponsored printed materials, meetings or events please call 408.535.3860 at least three business days before the meeting/event.